About SyAcc Systems Inc.

To achieve success in today's highly challenging business practices organizations are required to innovate, develop and deliver top notched products and quality services; to address these complex needs of growing business, the business arena is constantly changing and evolving continuously. SyAcc has the required total solution to help organizations to accelerate what they do the best.

Founded in 1991, SyAcc Systems spear heads a development and consulting portfolio based in the Greater Toronto Area. SyAcc provides robust suite of solutions including financial, distribution and manufacturing, a unifying technology developed with oracle database systems. For over twenty years SyAcc has provided integrated business solutions, hardware requirements and various other related services, including EDI (electronic data transfer), radio frequency scanning systems, system consulting, project management, data conversion, specialized programming and network implementation.

SyAcc Mission

"It is our commitment to deliver the most advanced and integrated solution within desired time lines, along with providing guidance towards the smoothest migration path for the new system and the adoption of new technologies. This has provided SyAcc the opportunity of building and maintaining longer lasting relationships with its clientele over the period of two decades." On the surface a simple statement but embedded is the idea of dedication, a keen sense of the future and a deep understanding of your business needs.

SyAcc Ability

Customer Commitment: We at SyAcc want to help ensure your company's success and growth. We do this by maintaining complete control of your business system software and its development.

Scalability: Our business software is modular based which allows your business to use what is currently needed, while allowing scalability should your business needs grow.

Partners: Our strategic application partners are ORACLE, Compaq and Crystal Decisions. We also offer and integrate database products in the Oracle, Progress and Microsoft environments.

Integration: Truly integrated business software is the key to any successful business system and is the cornerstone of SyAcc's business modules.

Expertise: Our staff boasts experts in accounting, manufacturing processes, distribution and service related activities.

Ongoing Innovation: Our research and development department allows us to create new products and integrate the latest technological developments into our current suite of applications and hardware.

Single Vendor Responsibility: We provide you with the advantage of knowing you have all bases covered; if there is a system problem, you have one party to call which enables you to concentrate doing what you do best, i.e. retailing.

Ease of Migration: Our Hardware, Consulting and Education divisions provide clients with a complete and effective migration to the new business system.

Efficiency: Our ability to rapidly develop and maintain reliable production code enables us to provide the most comprehensive and cost efficient solutions.

Financials

SyAcc's Financial solution is designed to be extremely flexible while maintaining ease of use. Caters for most business verticlas for all its accounting and financial needs under one roof

- Full integration from the sub ledgers to the general ledger
- Multi-Currency processing includes:
  - o Unlimited currencies and rates for A/R and A/P by date
  - o Ability to print reports in multiple currencies
  - o Enter transactions in any currency
  - o Comprehensive currency re-valuation to restate financials
- 3 level tax processing and report capabilities
- Flexible payment processing and/or scheduled payments with unlimited entries
- Contra processing across A/R and A/P
- Powerful cash receipts and cash disbursements processing that allow cheques to be applied across customers and suppliers, memo's created on the fly and cross currency applications.
- Flexible G/L account structure with multi cost center capability
- Powerful budgeting features with multiple revisions per period per year
- Ability to drill down to the journal entry level and other supporting transactions
- Reoccurring and reserable journal entries
- No period or yearend processing and the ability to open/close periods at will subject to security
- User definable structure for assigning G/L accounts across customer, suppliers, parts, and classifications
- Financial reporting capabilities include:
  - o Unlimited row and column design with the ability to match any row layout with any column layout
  - o Consolidation across companies and divisions
  - o User defined cover pages, page headers, page footers and graphic logos
- Bank reconciliation

Manufacturing

SyAcc's manufacturing solution has everything you need to control your production. Caters for all standard manufacturing practices covering BOM to QC (Quality Control).

- Fully integrated inventory
- Serial number tracking
- Lot tracking
- Bin Control
- User configurable inventory tracking (sizing, styles, etc.)
- Standard, average, exact, LIFO and FIFO costing methods
- Up to 25 alpha-numeric characters for part numbers
- Large part descriptions and multiple descriptions such as inventory, sale, purchase, customer and supplier
- Supports unlimited units of measure and allows for different UOM tracking for quantities, costs, prices, weights and cubes
- Bar code labeling and scanning support
- Quarantine inventory processing
- Includes branch requests, quotations and purchase requisitions
- Certificate of Analysis module allows users to track C of A's by lot number either through scanning of documents or through the use of user defined templates
- Blanket order processing with unlimited blanket releases
- Linking of sales orders to purchase orders and vice versa
- On hold and credit check processing for sales orders and invoices
- Shipping system processing with ability to print multiple documents for each shipment such as packing slips, bills of lading, certificates of compliance/origin, customs documents etc.
- Extensive pricing, commission, purchase costing and messaging options
- Automated purchasing
- Comprehensive landed cost processing
- Harmonized codes

Distribution

SyAcc distribution capabilities are utilized by leading wholesale distributors across a variety of industry segments providing comprehensive solutions for advance usiness performance.

- Multi-level bills of material with multiple revisions and/or alternates
- Rules based product configurator
- Configurations can be created during the quotation and/or sales order process
- Work order processing with allowance for by-products
- Travel documents can include work instructions, bar codes, design documents and pictures
- Sub-contract operations handled easily
- Full production scheduling including both finite and infinite
- Both forward and backward scheduling available
- Easily view and modify the schedule through a variety of visual interfaces including bar and Gantt charts and Outlook-style calendars with drag and drop
- Perform quick capacity analyses to determine staffing requirements
- "What if" scenarios
- Just in time material requirements processing
- Required material can be tied to any operation of a work order for true just in time
- Determine at a glance what material needs to be purchased to complete a job
- View instantly the status of a job at anytime
- Compare actual costs with estimates
- WIP is available in real-time
- Flexible overhead calculations
- "Phantom bills" can be used for automatic removal of raw materials
- Automatic creation of work orders through various scenarios
- Flexible overhead calculations
- "Phantom bills" can be used for automatic

Services

SyAcc's flexible service module enables you to automate your servicing department. Tracking of equipment or tracking of a service resource geographic area wise or productline wise.

- Track all equipment sold by customer location, model, etc.
- Find at a glance all service history for a given serial # including billings for a full profit/cost analysis
- Automatic generation of preventative maintenance work orders
- Automatic generation of service contract invoices
- Track multiple machines/problems on a single work order
- Flexible dispatch scheduling with day, week and month views by rep(s) and/or zone(s)
- The schedule can be easily adjusted through drag and drop
- User definable states with colour coding for easy recognition
- Calculation of travel times
- Integration with MapPoint to allow display/printing of routes
- Service reps can be on-line with the head office through SyAcc's remote tablet PC interface
- Reps can view their schedule, display/update/print work orders, check inventory, etc.
- Dispatcher has real-time access to actual status of all open work orders
- Flexible costing/billing from actual times, piece rates, flat rates, etc.
- View capacities and loads quickly and easily
- Very flexible and highly customizable service templates allow you to customize the input parameters to your exact specifications
- Problem and resolution codes are user configurable by model
- View instantly the status of a job at any time
- Compare actual costs with estimates
- WIP is available in real-time and Flexible

CRM

Flexible and robust solutions for managing your prospects and customers. Developed to fit the needs of any sized business to create profitable long-term business relationships

Flexible access and deployment options
- Select who has access to view and update your database

Set-up of separate contact and customer databases
- Monitor and track separate contact information for sales prospects and customers

Customizable templates
- Create your own templates for managing contacts, ensuring consistent data entry

A holistic view of customer interactions
- Share info across sales, marketing, customer service, and support, allowing teams to collaborate and respond promptly and knowledgeably to customer inquiries
- Easily add documents & create follow-up appointments
- Access a complete log of customer history

Managing marketing campaigns
- Leverage CRM analytics for more effective marketing and sales activities

Ability to send quotes and convert orders

Smart phone compatibility
- SyAcc instantly updates and synchronizes your customer and prospect data, ensuring access to all of SyAcc's robust CRM capabilities from virtually anywhere

SyAcc's in-house CRM specialists will ensure a smooth implementation process providing complete training and support. Complete customization is available to match your company's requirements and to grow with your business needs

Payroll

SyAcc's Canadian Payroll has everything you need to process your Payroll. No need to pay any monthly fees or subscription charges ever. You can Process Payroll bi-weekly or Monthly.

Flexible and reliable payroll solution from SyAcc you can trust. Our payroll technology is uniquely equipped to meet your needs. With SyAcc, you'll be able to get fully integrated payroll solutions, each providing you with improved accuracy and reliability.

- Comprehensive data management
- Customized reporting options
- Access to legislative expertise
- Government remittances
- Comprehensive year-end services

Benefits

- Save time, cut costs, reduce risk, and ensure compliance by:
- Automating and integrating your payroll processes – eliminate error-prone manual processes and duplicate data entry
- Increasing efficiency and productivity – use proven technology to make every step of the payroll process easier, faster, and more accurate
- Gaining expertise to make better decisions – gain access to your own valuable data for a clearer view of your business and its changing needs
- Investing time and cost savings in strategic goals – free yourself from repetitive administrative tasks and invest your time and talents in achieving more strategic goals instead

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Business Soltuions

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